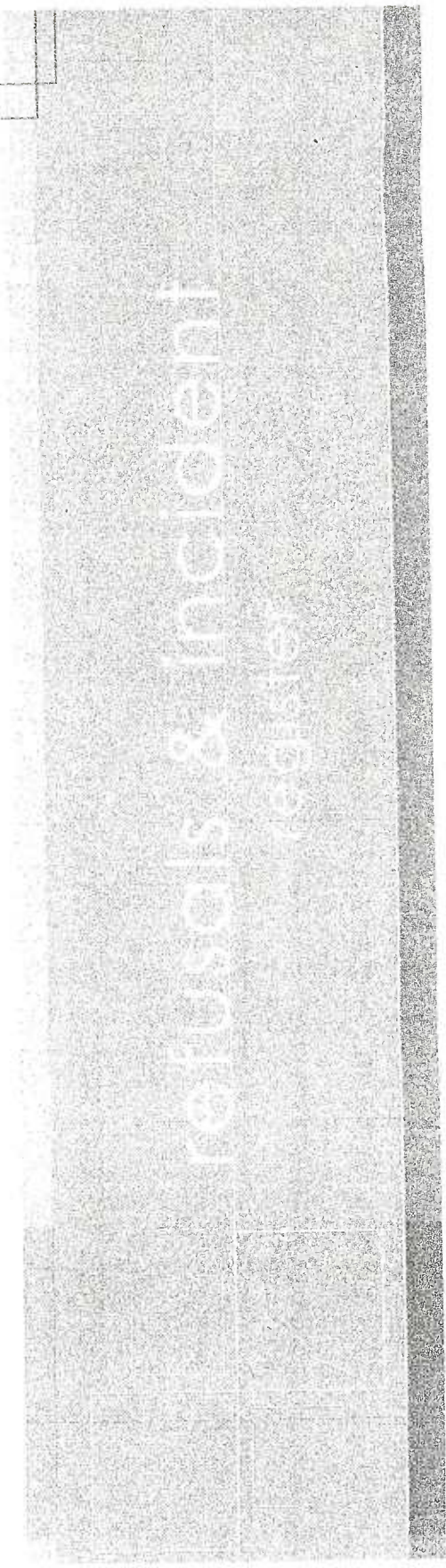


APP

c.



THIS IS THE REFUSAL AND INCIDENT REGISTER FOR:

Best One
76-78 Market Street Chorley



refusal & incident register

This Register must be used on every occasion a customer is refused a sale of alcohol or if there is any incident of note at the premises. All incidents must be recorded no matter how minor they may appear.

The sale of alcohol **MUST** be **REFUSED** if any customer appears under 21 years of age and is unable to prove he or she is over 18 years. When a refusal takes place it **MUST** be recorded in this Register immediately after the customer has left the premises.

This Register must be kept in a safe place out of the sight of customers but easily accessible when it is needed.

This Register **MUST** be produced to any responsible authority, in particular the Police or Trading Standards officers, on request.

DATE	TIME	DETAILS OF PERSON REFUSED OR INCIDENT (Description, name, any other relevant information)	REASON FOR REFUSAL	TYPE OF PRODUCT ATTEMPTED TO BUY (Include specific brand)	OTHER INFORMATION OR OBSERVATIONS	STAFF MEMBER
Example: 4/10/07	7:10pm	Male, about 14 years of age, short brown hair, wearing a wavy blue tracksuit, 5ft8. Said his name was Tom Brown.	He had I.D. but it was only a student card	4 cans of Fosters	He had been in before just buying sweets. He was very nervous and was obviously with the group outside	Alan Smith
05.10.07	10.00PM	Spells gathering around outside, shouting and swearing. Customers starting to complain	N/A	N/A	Went outside to see who was there. Did not want to approach the group. Police called	Jenny Schofield
05.10.07	10.14pm	Unknown male, about 25-27 years of age, wearing a brown leather jacket and jeans, black short hair.	Bought 4 cans of Fosters by credit card and wanted to buy 2 litre bottles of cider with lots of small change. I suspected the cider was being bought for kids because of the change and he had just paid for the lager with a card.	2 litre bottles of White Lightening cider	I have never seen this man before	Martin Richards
06/10/07	6:15pm	Unknown female came in went to alcohol and kept looking about. She then placed bottle of vodka down tracksuit and ran out	N/A	N/A	Known locally as Scottish Sue, wearing blue tracksuit and hair in pony tail. Police called and incident ref 401/061007 refers, PC Brown is dealing.	Amanda Hartley




Checked by DPS on:.....

Signed:

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16 FEB 2011	19:05	TWO YOUNG MALES OVER 18 BUT COULD NOT PRODUCE ID YOUNG WHITE MALES	COULD NOT VALID ID	8007 CIGS OF STELLA		Auf
18 FEB 2011	19:25	YOUNG WHITE FEMALE WENT DRESSED AND LOOK FOR AN IGNITION	COULD NOT PRODUCE ID.	GENETICS		Auf
18 FEB 2011	18:??	ADULT MALE 35+.	CCTV OPERATORS INFORMED US THAT SOME YOUNG PEOPLE OUTSIDE THE SHOP HAD PAID THE ADULT MALE TO COME TO THE SHOP. THE ADULT MALE WAS REFUSED. CCTV IN FORMER USING THE ATM AT SAME TIME MONEY BACK TO THE YOUNG MALES.	CIGS.		Auf
16 FEB 2011	20:05	YOUNG FEMALE MIXED RACE	FEMALE PICKED UP TWO BOTTLES INCLUDING ONE CIDER BOTTLE AND WALKED ON	ALCOHOL	REMOVES TO THE CCTV OPERATOR'S THEY SAID THEY HAVE SENT SOMEONE OVER. NO ONE HAS APPEARED BY THIS LATER	Auf





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19/2	12:20pm	2 YOUNG WHITE MALES TRACESUITS CHAVED UP	NO ID	Tobacco	BOTH DID NOT KNOW WHAT TO SAY AFTER REFUSAL	TARIQ
19/2	17:00	WHITE MALE DID NOT LOOK 21 -	COULD NOT PRODUCE I.D.	Tobacco	ACCEPTED MY REFUSAL VERY GRACEFULLY	
21/2	20:13	YOUNG WHITE FEMALE	ASKED FOR ID AND SAID THEY WERE FOR THE SHOP OPPOSITE - ASKED HER TO SEND HIM ACCESS.	Tobacco	SHOPKEEPER CALLED ACROSS AND BOUGHT THE TOBACCO HIMSELF	
22/2	17:05	YOUNG WHITE MALE	COULD NOT PRODUCE SATISFACTORY I.D.	Tobacco	SAID HE WAS KNOWN BY STAFF IN THE SHOP - WHO HAD PREVIOUSLY SEEN HIS ID - EXPLAINED THAT I WAS ON THE TILL AND NOT OTHER STAFF	

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20/2	17:45	Young white male	UNDER AGE - NO VALID I.D.	TOBACCO	REFUSED SALE WENT AWAY SNEAKING AND USING OTHER AGGRESSIVE LANGUAGE	
23/2	20:16	Young white male	NO VALID ID	TOBACCO	REFUSED SALE Customer accepted my refusal very gracefully	
25/2	12:15	White male	NO VALID ID	TOBACCO	Refused Sale Customer accepted without complaint	
25/2	14:00	White male	NO VALID ID	ALCOHOL	Refused Sale	

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2/1/12	16:15	Young male	Too young and parents not produce valid ID.	Tobacco	THIS PERSON IS A SPECIAL OFFENDER. HE WENT OUTSIDE AND ASKED ANOTHER CUSTOMER TO PURCHASE FOR HIM. THE CUSTOMER ADMITTED ASKING ASKED IF HE WAS SURE FOR THE YOUNG MAN.	[Signature]
2/1/12	18:24	White male	NO VALID ID	Tobacco		[Signature]
2/3/11	9:30	WHITE MALE 60's - 50's	SMELL of ALCOHOL	CAN of TENNANTS	DONT LOOK DRUNK BUT WHEN I SPICE HIS SPEECH WAS SUREED	[Signature]
2/3/11	9:45	WHITE MALE Looked IN 20's	WASNT SURE OF AGE HE HAD NO I.D.	JAGERMEISE ALCOHOL	STATED HE WAS GAVE HIS I.D. LAST TIME, I EXPLAINED NOT TO ME.	[Signature]

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2 MARCH 2011	10:00 AM	WHITE MALE	SUBJECT OF AGE	KEESTRICK SUPER		IMITY
2 APRIL 2011	11 AM	WHITE FEMALE	WAS VERY AGGRESSIVE AND TALKING NON STOP (UNDER INFLUENCE OF BOOZE)	2 CANS ORANGE BROOM	STATED SHE WAS IN COURT THIS MORNING AND WAS GOING BACK AFTER LUNCH.	IMITY
2/3/11	12:15	WHITE MALE BLUE JACKETS, HAT SEANS	CAME IN TO BUY NEWSPAPER SMALL OF BOOZE NAME IN SEANS LABEL	TENNANTS SUPER 1 CAN		IMITY
3/3	16:21	White male	NO VALID ID.	TOBACCO	HIS FRIEND OFFERED TO BUY FOR THE CUSTOMER REFUSED NEXT SALE.	IMITY

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5/3	17:49	White male	No valid ID	Tobacco		A
5/3	13:37	White male Jogger top Jeans 18	NO ID	Tobacco		TALIA
5/3	18:05	Shop lifter White male	EJECTED AND RECORDED TO CONTROL	BEER CANS	Police came in 10 mins later to say they have arrested the man	
6/3	8:50	MAN IN 50'S WHITE MALE	SUBJECT OF ALCOHOL	CIDER BOTTLE FROSTY JACKS	SAID THE SMELL WAS FROM LAST night	WIKING

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129	8/2/11	WHITE MALE Scotchy Looking	Smell of Alcohol	Stonewall CAN		Intiaz
830	8.3.11	WHITE MALE TRACUSMS TERT BOTTEN	No I.D	10 STERLING KING SIZE		INTIAZ
930	9.3.11	WHITE MALE BLACK JACKET BLUE SCARF	Alcohol, + SPEECH WAS SWERED	1/4 VODKA	HAD A SCAR ON HIS KNEE CREEK	INTIAZ
1215	20:43	White Male - Too Drunk - Could not walk straight and was muttering to himself	Too Drunk	ALCOHOL 3 TINS OF BEER	Regular Customer	Intiaz

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19/3	9:45	young white female chobby blonde	NO ID	Tobacco	looked TYPICAL	JARRA
20/3	16:40	White female Cate fountain	Too Dishevelled - didn't know DIFFERENCE between SOFT DRINK CANS + REAL BEER CANS	Alcohol		J
21/3	17:30	Black male over 18 - wanted to purchase beer first but no suff. He then tried to buy other alcohol -	He had fun under eye persons with him and I had suspicion that he was going to share. The alcohol with the 2 minors.	Alcohol	refused sale tried to use a CCTV camera but they would not respond - responded 10 mins later but it was too late. They may have gone to another shop and made a purchase	J
27/3	11:10	White male looked very young	NO ID.	Tobacco	customer went across road to Central News. RADIOS CONTROL TO INFORM OF MY SUSPICION - THE HE WILL ATTEMPT TO PURCHASE TOBACCO FROM CENTRAL NEWS.	J

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11/6	11:45	young white male looked 10	NO ID	Tobacco		TARJIE
13/5	9:00	Young white male retired 18	NO ID	Alcohol		Tahini
3/6	2:20	2 young white females looked 16	NO ID	Alcohol		TARJIE
9/6	4:45	Young white looking 17	NO ID	Tobacco		Patel

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1/07/11	7.32	No I.d	No I.d	Cigs Richmond Ks	with young friends	Suhail
16/7/11	7.45	No I.d	Suspition friend of last Refused	Cigs LTB	looked under 18	S.Paneer Suhail S.Paneer
04/07/11	16-07	MAN OF AGE 40	DRUNK	BEER		M.A. Gull
06/7	6.20	NO I.D	LOOKED UNDER 18	100% WINDSOR		TRIPPA
06/7	7.15	VERY DRUNK MALE	VERY DRUNK	ALCOHOL	OLD MAN	TARIGER

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8/17	6:39	WOMAN OLD Veg NOISY + RUDE	VERY DRUNK	Alcohol		TAPRICK

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